

Manila Office

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ISO 9001:2015 Awareness Seminar

The Awareness Seminar is an informative lecture on basic quality concepts and the requirements of the standard.

TARGET PARTICIPANTS

Quality Management Representatives, Internal Auditors, Top Management, Key Personnel involved in implementing and managing QMS.

OBJECTIVES

- ✚ To gain awareness or general overview on ISO 9001:2015 QMS
- ✚ To apply the concepts to one's organization

COURSE OUTLINE

- I. What is ISO 9001:2015?
- II. ISO 9001:2015 Concepts and Methodology
- III.
 1. 7 Quality Management Principles
 2. PDCA

3. Process Approach
4. Risk Based Thinking
- IV. ISO 9001:2015 Requirements
- V.
 1. Overview of the 10 Clauses
 2. Providing evidences to meet the requirements
- VI. Workshop / Exercises
 1. Applying the Quality Management Principles
 2. Understanding the Context of the Organization Internal and External Issues
 3. Understanding the Context of the Organization – Interested Parties
- VII. Question and Answer

DURATION: 1 whole day

TIME: 9:00AM to 5:00PM

AMOUNT: Php 3,640 (VAT inclusive)

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ISO 9001:2015 Transition Course

The Transition Course aims to understand the changes from ISO 9001:2008 to ISO 9001:2015. To apply the changes to one's organization in preparation for the required transition to ISO 9001:2015

TARGET PARTICIPANTS

"Transitioners from 2008 to 2015", Quality Management Representatives, Internal Auditors, Top Management, Key Personnel involved in implementing and managing QMS.

COURSE PRE-REQUISITE:

Previous training on ISO 9001:2008 or Experience in applying ISO 9001:2008

COURSE OUTLINE

- I. Introducing ISO 9001:2015
 1. Why revise the Standard?
 2. Major changes
 3. Benefits of the new revision
- II. How to transition?
 1. Tips on transitioning
 2. Timelines to remember
- III. ISO 9001:2015 Concepts and Methodology
 1. 7 Quality Management Principles
 2. PDCA
 3. Process Approach

4. High Level Structure
5. Incorporating QMS into the organization's strategic direction
6. Clarifying Top Management roles and responsibilities
7. New concept: Risk Based Thinking
8. New concept: Organizational knowledge

IV. ISO 9001:2015 Requirements

1. Overview of the 10 Clauses
2. Per clause comparison – 2008 versus 2015
3. Providing evidences to meet the requirements

V. Workshop / Exercises

1. Understanding the Context of the Organization – Internal and External Issues
2. Understanding the Context of the Organization – Interested Parties
3. Applying Risk Based Thinking

VI. Question and Answer

DURATION: 2 whole days

TIME: 9:00AM to 5:00PM

AMOUNT: Php 7,280 (VAT inclusive)

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ISO 19011:2011 Internal Quality Audit Training

The IQA Training aims to equip the participants with knowledge on performing internal QMS audits based on ISO 19011:2011 through discussions and audit exercises.

Due to the intensive nature of this course, participants must have sufficient knowledge on the requirements of the ISO 9001:2015 QMS standard.

TARGET PARTICIPANTS

Quality Management Representatives, Internal Auditors, Top Management, Key Personnel involved in implementing and managing the Internal Audit Programme.

COURSE OUTLINE:

- I. Introduction to Auditing
- II. ISO 19011:2002 vs. 2011 version
- III. Auditor Skills and Responsibilities
- IV. Audit Planning
- V. Conducting the Audit
- VI. Audit Reporting
- VII. Examination

DURATION: 2 whole days

TIME: 9:00AM to 5:00PM

AMOUNT: Php 7,280 (VAT inclusive)